HWS Information Technology Services

Number: 2014-10  
Date: April 10, 2014  

Title: Security Alert: ‘Heart Bleed’ Bug - Follow Up  

At this time, all HWS user-based services that were identified as being susceptible to the ‘Heart Bleed’ bug have been patched and certificates have been re-issued. As a reminder, those services were Canvas (canvas.hws.edu), the Large File Transfer Tool (filetransfer.hws.edu) and Aventail VPN Tool (access.hws.edu).

If you have recently accessed these tools and feel like your HWS network account may be at risk, we would recommend that you reset your password immediately at https://password.hws.edu or contact the IT Services Help Desk (x-4357) for assistance.

We expect to see a rise in scam/phishing activity because of this bug. If you receive emails with links requesting you change your password, we strongly suggest not clicking on the link and instead opening an Internet browser and navigating to the site directly (i.e. password.hws.edu). If you have any questions about valid requests, you can always contact the Help Desk for assistance.

This security vulnerability affects a significant number web sites that you may go to on a regular basis. Here is a helpful link that identifies some of those sites and their status - http://mashable.com/2014/04/09/heartbleed-bug-websites-affected/?utm_cid=mash-com-fb-main-link. If a site you visit regularly has been affected, we recommend that you change your password immediately.

While IT Services has scanned all of the sites we manage, there may be sites that others are managing and/or relying on for your daily business operation that are not part of our purview. If you are concerned about a service you manage or use and have questions, please contact the IT Services Help Desk (x-4357) and we would be happy to assist.

Due to this activity, our regular monthly maintenance will be moved up to this weekend to address other issues we have identified. You should expect to see a Maintenance Bulletin outlining this work by the end of the day.

Contact: Current information about this bulletin may be found at http://www.hws.edu/itservices/bulletins.aspx. If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.
Security Alert

Category:
   Informational

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